



IWeb

Known Issues



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ORDERS / TRANSFERS – EXCEPTION DESCRIPTION DISPLAYS AS “NULL” FOR SUBMITTED ORDERS. 3

Orders / Transfers – Exception Description displays as “null” for submitted orders.

Description: When creating an order the Exception Description is showing as “null”. Under the Vaccine Administration if the setting to Hide Recommended Quantity is not enabled, the Exception Description would contain the actual exception selected during the ordering process.

When the setting to Hide Recommended Quantity is enabled, the Exception Description should be blank and not have the word “null” displaying.

State Identified: Found by STC

Versions: IWeb v5.16.12.1

Set up:

1. Login to IWeb as a Registry Client User
2. Navigate to Administration > Properties > Vaccine Management
3. Enable the Hide Recommended Quantity

Steps to Test:

1. Navigate to Orders/Transfer > Create/View Orders
2. Create an order and Submit Order
3. Notice order status will be set for Manual Review
4. Select order that was created
5. Notice Exception Description is showing “null”

Expected Results: Exception Description should be blank

Actual Results: Exception Description is showing “null”